

TERMS AND CONDITIONS (please read carefully)

The Tour includes the following:

- 16 Nights & 17 Days
- All transport upon arrival in South Africa (includes overland transportation to Botswana, flight from Botswana to George and luxury tour busses in South Africa)
- All accommodation throughout the tour, including game lodge in South Africa and a game drive
- ALL meals (except where stated)
- All admission fees for specialist tours and to sites in South Africa and Botswana
- Local specialist guides at the various sites
- Some tips (bus drivers, hotel porters, maids, tips for meals)

Not included in tour price:

- Airfare to Nelspruit / Kruger International Airport
- Your return flight from Johannesburg International Airport
- Beverages with meals
- Tips for guides
- General spending money

If you arrive or depart other than with the group there will be additional transfer fees for being met at the airport, transport to the hotel, and for any extra accommodations beyond the duration of the tour.

Entrance visa to Botswana needs to be applied for before arrival.

Registration Details:

- A booking form must be completed and e-mailed to us.
- You may secure your place with a deposit of \$2,150 (balance due 15th Jan 2014).
- Prices are based on double occupancy. You may request a private room and pay the single supplement.
- Deposits and payments can be made via credit card, Paypal or bank transfer.
- Bank transfers can take up to a week to reach us in South Africa.
- A 3.5% processing fee must be added to credit card payments to cover the costs for that service.
- A 4% processing fee must be added for all PayPal payments.

Payment Details:

Be sure to include all of your contact details including email address and contact telephone numbers - include your country of residence.

Bank Details for South Africa:

Direct Bank Payment / EFT / Deposit

(Please add confirmation email to info@soultours.co.za or text 27 (0) 832557038

Standard Bank of South Africa

Account name – Soul Tours

Type – Cheque

Account Number – 012415472

Branch Code – 010545

International swift code SBZAZAJJ

PASSPORTS AND VISAS

Passport: You must have a passport that is valid for at least 6 months after the date of departure. It is a good idea to take a photocopy of your passport with you in case the original one gets lost.

Visas: Visas to South Africa and Botswana are based on country of origin. Please check whether you will need an entry visa to South Africa and Botswana:

For South Africa:

<http://www.home-affairs.gov.za/index.php/immigration-services/apply-for-a-south-african-visa>

<http://www.home-affairs.gov.za/index.php/immigration-services/exempt-countries>

For Botswana:

<http://www.botswanaembassy.org/countries-that-require-visa-to-enter-botswana/>

Citizens of the USA - do not require visas for South Africa or Botswana.

CANCELLATION POLICY

Although it is unlikely, if the tour is cancelled by us, you will receive a full and complete refund.

If YOU need to cancel your participation, you may:

Transfer your registration to another person

Partial refunds may be given prior to 21 days before departure excluding deposit of \$2,150

No refund is given if cancellation is within 21 days of departure.

Send cancellation notice to info@soultours.co.za

GENERAL INFORMATION, TERMS AND CONDITIONS & RELEASE OF LIABILITY

Please read thoroughly.

Accommodation and Meals:

Tour accommodations are carefully chosen to provide tour participants with quality accommodations, hospitality, and service at reasonable cost.

Breakfast, lunch and dinner are included in the price of the tour where stated.

Tour prices are based on two people sharing a room with either double or twin beds. Every effort will be made to pair tour participants traveling by themselves with another member of the tour, if desired.

A single room may be available at the stated single-supplement cost.

Payments, Refunds & Insurance, Terms & Conditions:

Dean Liprini / Soul Tours reserves the right to alter any tour or to cancel any tour in which the minimum occupancy is not reached or for any other reason.

If the minimum occupancy is not reached, your payment or deposit will be fully refunded. We recommend that you take out trip cancellation insurance to cover refund of your airfare in such a case.

Once the deposit and booking form have been received you will receive an email confirming your place on the tour.

All Paypal fees and international transfer costs must be taken care of by the buyer. These will be added on final payment. We cannot take on these costs as we are keeping the prices right down to create an affordable tour.

In the event of your cancellation 30 days or more before departure your deposit payment of 50% is forfeited.

In the event of your cancellation less than 30 days before departure 100% of total cost is forfeited.

A 50% deposit is required 4 months in advance for large groups of 15 people or more, to secure your reservation.

- The full payment of the cost of the trip must be paid at least 2 months before the trip starts, unless other arrangements have been stipulated.
- All cancellation must be in writing. If the reason for cancellation is covered by your insurance policy, you may be able to claim these charges from your insurance.

- Dean Liprini / Soul Tours reserves the right to adjust prices without notice, to reflect fluctuations in foreign exchange rates, fuel cost or tariff rates.
 - Travel insurance is mandatory for all clients and must provide cover for medical expenses including evacuation and repatriation in an emergency.
 - Dean Liprini / Soul Tours reserves the right to alter the itinerary, the route, the transportation or accommodation with or without prior notice, should it be deemed necessary.
 - Dean Liprini / Soul Tours purchases transportation, accommodation facilities and catering services from various independent suppliers that are not subject to its control. Dean Liprini / SoulTours and it's associates cannot, therefore, be held liable for any death, personal injury or any loss which may occur due to any act or omission of such supplier or by reason of any other event over which it has no control.
 - While every precaution is taken for the safety of the clients, Dean Liprini / Soul Tours does not hold itself responsible for force majeure, any accident, injury, death, illness, theft, loss of or damage to any property or delays from any cause whatsoever sustained or suffered by a client, occurring any time during the trip. The client hereby indemnifies and holds blameless Dean Liprini / Soul Tours, it's members, co- facilitators Michael Tellingner, agents and helpers from any claim of whatsoever nature. Please get travel insurance and relevant visas before booking this tour and have a passport with at least 3 months past the end date of the tour.
 - Each group or individual is responsible for all medical and other insurances and their own international travel arrangements. For unforeseen circumstances, you should consider personal accident, baggage, and trip cancellation insurance, such policies are available through most travel agencies. Baggage, as well as personal items, such as jackets, cameras, purses, or packs are the sole responsibility of the owner.
- These terms and conditions shall be interpreted according to the laws of the Republic of South Africa.

Health and Ability:

I am aware that this trip requires me to have an above average level of fitness and travel, camping, walking - often up hills, and in some cases bending and climbing, are daily activities, and I hereby affirm that I accept the inherent risks involved in exploring sites of antiquity, and that I do not have any physical, emotional, or other disability which would create a hazard for myself, my guides, or other tour participants.

Responsibilities and Terms:

Dean Liprini / Soul Tours and or its agents and associates give notice that all tickets, vouchers, or other issuance for conveyance or accommodation made by them, are made as agents for participants of Dean Liprini / Soul Tours upon the express condition that we are not liable for any accident, injury, damage, loss, delay, or irregularity which may be occasioned either by reason of defect in any vehicle, or through acts or default of any hotel personnel. Dean Liprini / Soul Tours or its agents and associates accept no responsibility for losses or incidental expenses due to delay or change in schedules, hotel booking irregularities, defaults, accidents, sickness, quarantine, emergency, weather, strikes, war, or other causes. All such losses are the sole responsibility of the

participants. The right is reserved to not accept or retain as a participant any person whose acts or conduct are judged to be detrimental or in conflict with the safety, interest, comfort, harmony, or well-being of the group as a whole.

Photography and Film:

I hereby agree to permit Dean Liprini - Sunpath Tours, its agents and other participants to take pictures and make video or film records without further approval or recourse, and I understand and agree that such photographs and recordings may be used for professional, commercial, and promotional purposes.

Assumption of Risk and Release of Liability:

In consideration of, and in part payment for the right to participate in the trip and services, activities and food arranged on my behalf by Dean Liprini - Sunpath Tours, its agents and associates, I do hereby state that I fully assume all risks of illness, injury or death. I hereby release Dean Liprini - Sunpath Tours, its agents and associates from all claims and action for damages in connection with the trip for which I am issuing payment. I concur that the foregoing shall be binding on me personally as well as on my heirs. Payment, in the form of deposit, or payment, partial or full, shall constitute consent to all terms contained herein.